

→ IT'S WHY WE'RE DIFFERENT



# HOW TO CHOOSE A PEST CONTROL PROVIDER

## A CONTEGO GUIDE

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# How to choose a pest control provider.

If you've found pests on your premises, or you're looking to prevent them from getting in, choosing the right pest control company for the job is an important decision.

Having a pest infestation on your site is not only an inconvenience, but it can also seriously damage your premises and reputation, not to mention landing you in potential legal trouble.

That's why hiring a pest control company with the right experience, knowledge, and skill should be at the top of your list.

Here are our tips on how to choose a pest control company for your business.

## How to choose a pest control company

If you are looking to hire professional pest control for your business, here's what you need to consider:

### Do you know what you need?

### Are they professionally accredited?

In particular, look for these accreditations on the company's website:

#### British Pest Control Association (BPCA)

The BPCA is the trade organisation that represents pest control companies in the UK. To be a member, companies have to prove their compliance with current legislation and that they meet the standards outlined in BPCA best practice.

It's not easy to become a member of an organisation like the BPCA, pest control companies need to be thoroughly checked and vetted before they are deemed to be a professional provider of high quality pest control services

#### The Confederation of European Pest Management Associations (CEPA)

This is the European pest management services trade association. Its standard lays down the requirements and level of competency that must be met by pest control companies so they can meet the needs of their customers.

### How experienced are they?

Check whether the company has experience of dealing with the pests that are causing an issue on your premises and whether it has experience of working in your particular sector. For example, if you own a food business, the company you choose must have experience of carrying out pest control that complies with strict food hygiene regulations.

### How much do their services cost?

Even though it might be tempting to cut corners, don't let price be the deciding factor when it comes to choosing a pest control company. The price of services can vary widely depending on your needs and the severity of the problem, but you really do have to weigh the cost of hiring professional pest control services versus the potential costs you could face if go cheap or do nothing.

### Do they carry out services safely?

Certain pest control methods are not appropriate in some situations, and good pest control companies will have non-toxic and environmentally friendly options at their disposal. Even when chemicals and other heavy-duty methods are called for, professional technicians will always use them with caution and precision.

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### **Do they have good reviews?**

Great customer reviews are a good indicator of the standard of a pest control company's service and the experiences other people have had. Take note of what their former or current clients are saying.

### **What is their level of professionalism?**

From training technicians to extremely high standards to the way they keep up to date with industry innovations, and deal with you as a potential customer, how professional are they?

### **Do they give you the impression that they're a company you can trust to solve your pest problem fast and effectively?**

Choosing a pest control company for your business might not seem easy, but it's an important decision to make, so make sure that you're well informed before you sign on the dotted line.

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pest control  
company  
that  
cares.

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coverage  
with fast  
response

bespoke  
online  
reporting

field  
biologist  
inspections

24/7 call  
answering  
and  
escalations

smart  
pest  
technology



Servicing managed by local area operations managers. A team of dedicated field-based BPCA Certified Pest Control Technicians and Falconers are strategically placed throughout the UK to deliver excellent proactive and responsive service to our customer needs.

dedicated  
point of  
contact

leaders in  
urban bird  
management

innovators  
in pest  
control

## Need help now?

No matter how complex and how tight your deadlines are, we can provide a comprehensive pest control service to meet your needs.

CALL 0800 028 7111 TODAY to arrange a free site consultation.



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